

OHP Investment Tax Credit Client Survey

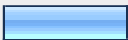


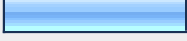
1. Are you a			
		Response Percent	Response Count
Owner	<div><div></div></div>	31.3%	5
Consultant	<div><div></div></div>	18.8%	3
Sole Proprietor		0.0%	0
Employee of a preservation or consultant firm	<div><div></div></div>	18.8%	3
Employee of an architectural firm	<div><div></div></div>	31.3%	5
	answered question		16
	skipped question		1


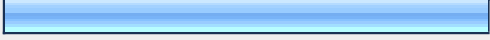
2. How long have you been preparing investment tax credit applications?			
		Response Percent	Response Count
less than 1 year	<div><div></div></div>	11.8%	2
1-3 years	<div><div></div></div>	23.5%	4
3-6 years	<div><div></div></div>	17.6%	3
6-9 years	<div><div></div></div>	23.5%	4
Longer than 9 years	<div><div></div></div>	23.5%	4
	answered question		17
	skipped question		0

3. How many applications have you submitted?				
			Response Percent	Response Count
	P1	<div></div>	86.7%	13
	P2	<div></div>	93.3%	14
	Amendments	<div></div>	86.7%	13
	P3	<div></div>	73.3%	11
	answered question			15
	skipped question			2

4. How often do you consult the Architectural Review Unit web page on the OHP web site?				
			Response Percent	Response Count
	Frequently		0.0%	0
	Occasionally	<div></div>	40.0%	6
	Seldom	<div></div>	46.7%	7
	Never	<div></div>	13.3%	2
	answered question			15
	skipped question			2

5. What would you like to see included on the Architectural Review Unit web page?			
			Response Count
			3
	answered question		3
	skipped question		14

6. How often do you access the NPS Incentives web page?			
		Response Percent	Response Count
Frequently		13.3%	2
Often		20.0%	3
<b>Seldom</b>		<b>46.7%</b>	<b>7</b>
Never		20.0%	3
		<b><i>answered question</i></b>	<b>15</b>
		<b><i>skipped question</i></b>	<b>2</b>

7. Are you familiar with the IRS Connections link on the NPS website?			
		Response Percent	Response Count
Yes		46.7%	7
<b>No</b>		<b>53.3%</b>	<b>8</b>
		<b><i>answered question</i></b>	<b>15</b>
		<b><i>skipped question</i></b>	<b>2</b>

8. What do you find most beneficial on the Architectural Review Unit web site?		
		Response Count
		6
		<b><i>answered question</i></b>
		<b>6</b>
		<b><i>skipped question</i></b>
		<b>11</b>

9. What do you find least beneficial about the Architectural Review Unit web site?		
		Response Count
		4
	<i>answered question</i>	4
	<i>skipped question</i>	13

10. Do you review NPS/OHP instructions when compiling applications?			
		Response Percent	Response Count
Yes	<div><div></div></div>	85.7%	12
No	<div><div></div></div>	14.3%	2
		<i>answered question</i>	14
		<i>skipped question</i>	3

11. Have you read the NPS Guidelines on "Planning Successful Rehabilitation Projects" and found it			
		Response Percent	Response Count
Useful	<div><div></div></div>	57.1%	8
Not useful	<div><div></div></div>	7.1%	1
Have not read it	<div><div></div></div>	35.7%	5
		<i>answered question</i>	14
		<i>skipped question</i>	3

12. Do you use the NPS Credit Card Payment form available on their web site?			
		Response Percent	Response Count
Yes	<div><div></div></div>	28.6%	4
No	<div><div></div></div>	50.0%	7
Sometimes	<div><div></div></div>	21.4%	3
	answered question		14
	skipped question		3

13. Do you review architectural drawings for accuracy and relevance as part of application preparation?			
		Response Percent	Response Count
Yes	<div><div></div></div>	100.0%	14
No		0.0%	0
	answered question		14
	skipped question		3

14. Can you recommend improvements to the NPS application form?		
		Response Count
		5
	answered question	5
	skipped question	12

15. Are you aware that a cover page of an application/amendment should contain a summary of information contained in the application?			
		Response Percent	Response Count
Yes	<div><div></div></div>	76.9%	10
No	<div><div></div></div>	23.1%	3
answered question			13
skipped question			4

16. Are you familiar with 36 CFR Part 67 and 36 CFR Part 68?			
		Response Percent	Response Count
Yes	<div><div></div></div>	57.1%	8
No	<div><div></div></div>	42.9%	6
answered question			14
skipped question			3

17. Do you find the NPS or OHP Checklist useful when compiling applications for submissions?			
		Response Percent	Response Count
Yes	<div><div></div></div>	92.3%	12
No	<div><div></div></div>	7.7%	1
answered question			13
skipped question			4

18. Why not?			Response Count
			5
answered question			5
skipped question			12

19. How would you rate the OHP 20% tax credit review process?			
		Response Percent	Response Count
Excellent	<div><div></div></div>	15.4%	2
Good	<div><div></div></div>	53.8%	7
Fair	<div><div></div></div>	23.1%	3
Poor	<div><div></div></div>	7.7%	1
		<b>answered question</b>	<b>13</b>
		<b>skipped question</b>	<b>4</b>

20. How would you rate the NPS 20% tax credit review process?			
		Response Percent	Response Count
Excellent	<div><div></div></div>	7.7%	1
Good	<div><div></div></div>	53.8%	7
Fair	<div><div></div></div>	30.8%	4
Poor	<div><div></div></div>	7.7%	1
		<b>answered question</b>	<b>13</b>
		<b>skipped question</b>	<b>4</b>

21. Please elaborate on 1 and 2 above.		
		Response Count
		12
		<b>answered question</b>
		<b>12</b>
		<b>skipped question</b>
		<b>5</b>

22. How would you rate the overall application and review process?			
		Response Percent	Response Count
Excellent	<div><div></div></div>	7.7%	1
Good	<div><div></div></div>	69.2%	9
Fair	<div><div></div></div>	15.4%	2
Poor	<div><div></div></div>	7.7%	1
		<i>answered question</i>	13
		<i>skipped question</i>	4

23. Do you feel the OHP reviewers provide clear and concise advice and direction?		
		Response Count
		11
	<i>answered question</i>	11
	<i>skipped question</i>	6

24. How would you improve or streamline the OHP overall review process?		
		Response Count
		9
	<i>answered question</i>	9
	<i>skipped question</i>	8



25. How useful do you find preliminary reviews?			
		Response Percent	Response Count
Very useful	<div><div></div></div>	53.8%	7
Somewhat useful	<div><div></div></div>	38.5%	5
Not useful	<div><div></div></div>	7.7%	1
Never asked for a preliminary review		0.0%	0
	answered question		13
	skipped question		4

26. Why or why not?		
		Response Count
		11
	answered question	11
	skipped question	6

27. How useful would you find site visits?			
		Response Percent	Response Count
Very useful	<div><div></div></div>	92.3%	12
Somewhat useful	<div><div></div></div>	7.7%	1
Not useful		0.0%	0
	answered question		13
	skipped question		4

28. Why or why not?		
		Response Count
		11
	<i>answered question</i>	11
	<i>skipped question</i>	6

29. Would you be willing to facilitate a site visit by OHP if you felt it would assist understanding of the project?			
		Response Percent	Response Count
Yes	<div><div></div></div>	100.0%	13
No		0.0%	0
	<i>answered question</i>		13
	<i>skipped question</i>		4

30. How often is sustainability part of the scope of a tax credit project?			
		Response Percent	Response Count
Frequently	<div><div></div></div>	61.5%	8
Often	<div><div></div></div>	30.8%	4
Seldom		0.0%	0
Never	<div><div></div></div>	7.7%	1
	<i>answered question</i>		13
	<i>skipped question</i>		4

31. Do you believe the OHP's interpretation of the Secretary of the Interior's Standards is consistent and fair?			
		Response Percent	Response Count
Yes	<div><div></div></div>	63.6%	7
No	<div><div></div></div>	36.4%	4
answered question			11
skipped question			6

32. Have there been projects where tax credits are not pursued?			
		Response Percent	Response Count
Yes	<div><div></div></div>	100.0%	13
No	<div><div></div></div>	0.0%	0
answered question			13
skipped question			4

33. Why were they not pursued?			Response Count
			13
answered question			13
skipped question			4

34. What workshop topics would you find helpful? Select as many as desired.			
		Response Percent	Response Count
Application of the Secretary of the Interior's Standards	<div><div></div></div>	38.5%	5
Review of preservation incentives in California	<div><div></div></div>	38.5%	5
How to create a successful tax credit application	<div><div></div></div>	38.5%	5
Sustainability in Preservation	<div><div></div></div>	84.6%	11
Other	<div><div></div></div>	23.1%	3
	answered question		13
	skipped question		4

35. Include other topics for workshops here.		
		Response Count
		6
	answered question	6
	skipped question	11

36. Would you be in favor of a California State preservation investment tax credit?			
		Response Percent	Response Count
Yes	<div><div></div></div>	91.7%	11
No	<div><div></div></div>	8.3%	1
	answered question		12
	skipped question		5

37. Please add any additional comments.		
		Response Count
		3
	<i>answered question</i>	3
	<i>skipped question</i>	14

38. Identify yourself/your company at your option.			
		Response Percent	Response Count
Name:	<div></div>	85.7%	6
Company:	<div></div>	85.7%	6
Address:	<div></div>	85.7%	6
Address 2:	<div></div>	42.9%	3
City/Town:	<div></div>	85.7%	6
State:	<div></div>	100.0%	7
ZIP/Postal Code:	<div></div>	85.7%	6
Country:	<div></div>	85.7%	6
Email Address:	<div></div>	85.7%	6
Phone Number:	<div></div>	85.7%	6
	<i>answered question</i>		7
	<i>skipped question</i>		10

39. May we contact you?				
			Response Percent	Response Count
Yes		<div><div></div></div>	66.7%	6
No		<div><div></div></div>	33.3%	3
		answered question		9
		skipped question		8